*This document outlines general guidelines for the accounts and channels we use for the angular team on Slack.*

## Why have a policy?

Historically, we only had one account type. Since moving to paid accounts, we are paying for a lot of users who aren’t necessarily working on Angular core. The paid-feature support for “guest” and “restricted” accounts gives us another way for people who are associated with the project to join in the conversation.

We also want to focus most of the discussion on Slack on conversations between people doing the work.

## Account types

* **Guest** - By default all new folks should be “guest”. These don’t increment our paid user count, and are restricted to a single channel.
* **Restricted User** - All folks who aren’t core team members should be restricted users. Restricted users can join multiple channels by invite only. They can’t browse between channels.
* **Full Team Member** - For core angular team members who regularly attend the VC standup and/or team meeting, or by approval of an admin.
* **Admin Member** - Core Google team members and Angular Leads (Pete, Thomas). Admins can add new members and manage invites to channels.
* **Owner Member** - Misko and Naomi, mostly the same as Admin except for billing.

More info on how the Guest and Restricted accounts work here: <https://slack.zendesk.com/hc/en-us/articles/202518103-Restricted-Account-and-Single-Channel-Guest-FAQ>

## Why did my account type change?

In general, unless you’re regularly attending team meetings (for angular material, angular 1.x, or angular 2), we assigned you a **Restricted User** or **Guest** account.

If you need more access, or you want to join a channel you aren’t on, ping Naomi directly about it. (All rules have exceptions.)

## What is this #slackhelp channel?

If you were inactive when we converted you to a single-channel **Guest** account, and didn’t know which channel to put you in, we dropped you into the #slackhelp channel. Naomi monitors that channel, so you can use it to ask for help getting added to the channel you should be on.

## Who are the users on Slack?

We have 100+ users now! If you're an admin, please help keep track of who you are adding. See this [spreadsheet](https://docs.google.com/spreadsheets/d/1xUMAf-gr4h2-_K7vQAY2Zi2IHzA1vegCeHVtEdkBrxA/edit#gid=1193613757) (internal to google only).